

THE MICHAEL SYDDALL C OF E (VA) PRIMARY SCHOOL



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Please find below details of how to enable push notifications for the School Gateway:

For Apple devices:

- On your phone go to Settings
- In here scroll down to the "Notifications Centre"
- Select School Gateway
- In here ensure that under the heading "Notification Centre" it is switched on
- Close the screen; you will now receive notifications when new app messages come through

For Android devices:

- On your phone go to Settings | Applications Manager
- Scroll down your list of apps until you find School Gateway and select it
- In here there will be a tick box that says "Show notifications" ensure this is selected
- Close the screen; you will now receive notifications when new app messages come through

For Samsung devices:

- Tap the Apps icon on your home screen.
- Tap **Settings**.
- Tap Apps or App Manager
- Scroll down and tap School Gateway.
- Tap **Notifications**.
- Confirm Block all is toggled OFF (**Samsung** / other devices, Toggle **Allow Notifications** ON)
- Restart your device.

For Huawei devices:

- On your phone go to Settings | Notification and Status Bar | Notifications Centre
- Scroll down your list of apps until you find School Gateway and select it
- Activate 'allow notifications' and also ' priority display'
- Restart your device
- You will now receive notifications when new app messages come through